

Universal Knowledge for internal knowledge management solutions enables organisations to find and share information quickly and easily. Organisations can now create and maintain their information estate and knowledge all within one easily accessible knowledge portal.

How much time is wasted looking for information that already exists? Multiple department's information can become lost amongst a number of disparate repositories. Whether it is a shared drive, local intranet or a SharePoint repository, widespread information can be near impossible to locate when using navigation techniques. Traditionally managers have kept a tight leash on their own department's information. Yet, it is now accepted that information needs to be shared to ensure your organisation maximises its own competitive advantage and success.

Universal Knowledge solves this problem by having the ability to leverage essential information from multiple departmental repositories which significantly help businesses to find information quickly and easily; as all knowledge sources can be made accessible from one single portal, allowing people to search using their own words!



Leverage

Universal Knowledge has the ability to leverage multiple repositories, allowing you to leave content in existing repositories and ensure end users don't need to know what system to look in.



Share

Quality information: Increase awareness of your most valuable information. Collaboration is key - easily request new updates.



Search

Ask a question digitally as if speaking to a person. Natural Language Search enables information to be found quickly and easily.



Create & Edit

Create new information quickly using pre styled templates. Easily update and amend mistakes or missing information using in-line edits for authors.

Direct benefits from a new business-sharing culture increases productivity, allows for more effective decision making and ultimately accelerates company growth. By allowing users to actively create, mobilise, and exchange knowledge and ideas across departmental boundaries, *Universal Knowledge* not only streamlines existing processes but further encourages a knowledge sharing culture.

For further information or for a no-obligation demonstration, contact us today.



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